

## **Installation, Operation & Diagnostics**

**for the**

**PE14.4 & PE9.6**

**Pony Express Modem Module**



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## 1. STANDARDS

All Raymar dial-up modems are designed to meet the following standards:

USA: FCC Part 15, Class A and Part 68

Canada: DOC Standards CS-01, CS-02 and CS-03

### **Canadian Department of Communications Notice**

NOTICE: The Canadian Department of Communications (DOC) label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, make sure you are permitted to connect it to the facilities of the local telecommunications company. You must install the equipment using an acceptable method of connection. In some cases you may also extend the company's inside wiring for single line individual service by means of certified connector assembly (telephone extension cord). You should be aware, however, that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designed by the supplier. Any repairs or alterations made by a user to this equipment, or equipment malfunctions, may give the telephone communications company cause to request the user to disconnect the equipment.

For your own protection, make sure that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution: Do not attempt to make electrical ground connections yourself, contact the appropriate electric inspection authority or an electrician.

NOTICE: The load number (LN) assigned to each terminal device denotes the percentage of the total load to the telephone loop used by the device, to prevent overloading. The termination on a loop may consist of any combination of devices, subject to the requirement that the total of the load numbers of all the devices does not exceed 100.

## 2. PRODUCT OVERVIEW

The PE14.4 & PE9.6 Modem Modules are industrial grade V.32bis and V.22bis dial modems respectively, for connection to the Public Switched Telephone Network. They are powered from 5.5 to 9VDC unregulated or +5VDC regulated, are surge protected on the analog and digital connections, and will operate in temperatures from -40 to +85° C.

These modules are supplied to OEMs for integration into relays, controllers, RTUs, etc. The data interface can be either RS232 or TTL.

A PE14.4 or PE9.6 is also at the heart of all Raymar-Telenetics V.32bis and V.22bis end-user products such as the MIU14.4 and MIU9.6 standalone modems and the **Myriad** MDR/PE14.4 & PE9.6 rack mount modem banks.

### Power Consumption

To calculate the power consumption of your **Myriad** Modem Bank, multiply the number of modems installed by the power requirement listed in the following table and *add 9.5Watts per power supply*.

Modem Module	Description	Current Requirements per Module
PE2.4-D0	V.22bis 2400bps Dial Modem	375 mw
PE14.4-D0	V.32bis 14400bps Dial Modem	1163 mw
PE14.4L-D0	V.32bis 14400bps Leased Line Modem	1163 mw
PE9.6FPD-D0	9600bps Digital Fast Poll Modem	431 mw
PE202T-D0	Bell202T Modem	375 mw
PE-LDM-D0	Limited Distance Modem	84 mw

### For Example:

A **Myriad** Rack with sixteen (16) PE202T (Bell202T) modem modules installed and one (1) power supply card will draw  $(16) \times 375\text{mW} = 6 \text{ Watts}$ , plus 9.5 Watts for the power supply, = 15.5 Watts total.

### 3. GENERAL PRODUCT SPECIFICATIONS

**Dimensions:** See Section 10

**Voltage Supply, Data Interface & Current Requirements:**

Model No.	Voltage	Data Interface	Current
PE14.4-D0	+5.5 to 9VDC	RS232	150mA
PE14.4-D1	+5.5 to 9VDC	TTL	135mA
PE14.4-D2	+5VDC $\pm$ 5%	RS232	150mA
PE14.4-D4	+5VDC $\pm$ 5%	TTL	135mA
PE9.6-D0	+5.5 to 9VDC	RS232	90mA
PE9.6-D1	+5.5 to 9VDC	TTL	65mA
PE9.6-D2	+5VDC $\pm$ 5%	RS232	90mA
PE9.6-D4	+5VDC $\pm$ 5%	TTL	65mA

**Surge Protection:** Analog Line: PE9.6 = 3.75kVAC  
PE14.4 = 5kVAC

Digital Line: ESD  $\pm$  10kV

**Operating Temperature:** -40 to +85° C

**Operating Humidity:** 0 to 90% (non-condensing.)

**Storage Temperature:** -55 to 100° C

## 4. MODEM SPECIFICATIONS

	PE9.6	PE14.4
Standards	V.22bis, V.22, Bell212A, Bell103	V.32bis, V.32 V.22bis, V.22 Bell212A, Bell 103
Modem Line Speed (Asynch)	2400, 1200, 300bps	14400, 9600, 4800, 2400, 1200, 300bps
DTE Rates above Modem Line Speeds	19200, 9600, 4800bps	57600, 38400, 19200bps
Error Correction & Data Compression	MNP 2,3,5 & 10 V.42, V.42bis	MNP 2,3,5 & 10 V.42, V.42bis

## 5. POWER MODES

Mode	Description	Power Consumption
<b>Power On</b>	<b>Factory Setting:</b> Full power is always available to the modem.	See Section 3
<b>Sleep</b>	<p>If the modem is on hook for a predetermined period ( software configured: Set S24 to desired delay in seconds), it will drop to a low current mode).</p> <p>The modem will instantly “wake up” to full power by either an incoming ring signal or any transmit data (TxD) signal.</p>	Approx. 6mA
<b>Power Down</b>	<p>If the modem is on hook for 30 seconds, it will automatically turn “off”.</p> <p>The modem will automatically turn “on” to full power within 400ms of receiving a DTR signal or an incoming call.</p>	Approx. 20µA



The power mode is set by a dip switch on the Pony Express Modem Module. Factory default is Power On mode. See **Section 7** for dip switch settings.

## **6. AUTO RESET FEATURE**

The PE9.6 & PE14.4 include an “Auto Reset” feature: If the modem configuration is lost for any reason, dialing the modem and allowing it to ring 4 to 6 times can restore it.

The Auto Reset feature is enabled and disabled by a dip switch on the modem module. See Section 7.

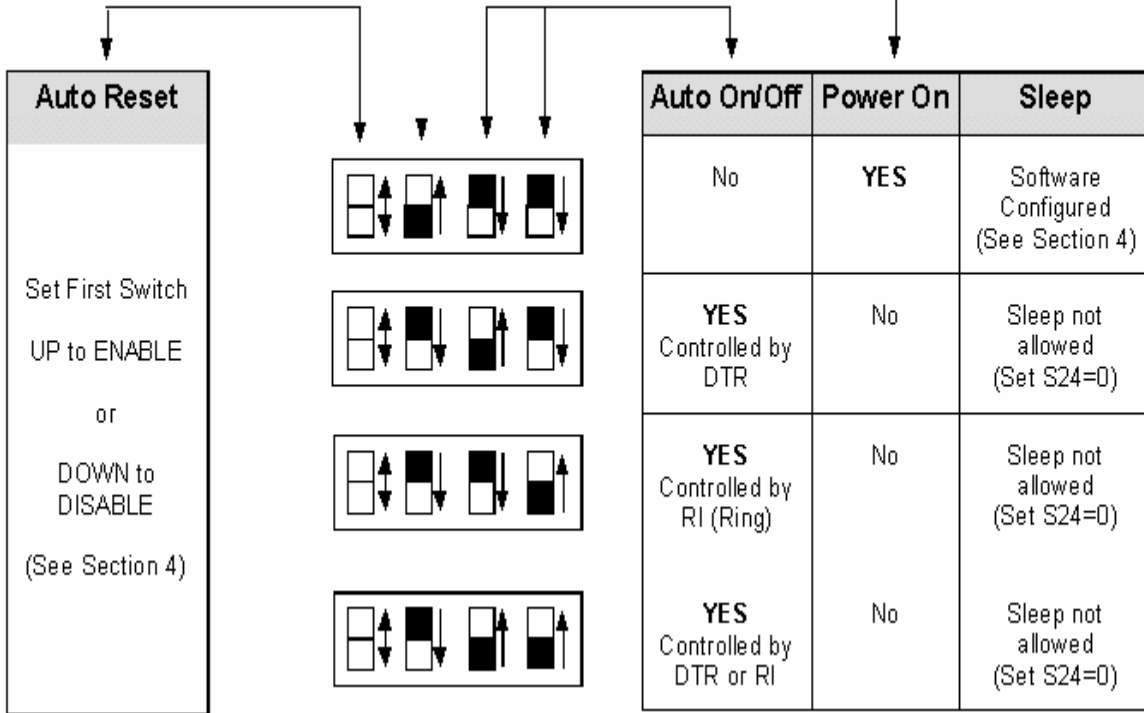
## **7. AUTO DIAL FEATURE**

The PE9.6 & PE14.4 include software configured “Auto Dial” features: Command AT\D1 will enable Auto Dial: When DTR goes from an OFF to ON condition, and \D1 is set, the modem will auto dial the phone number stored in location & Z0 (up to 45 digits).

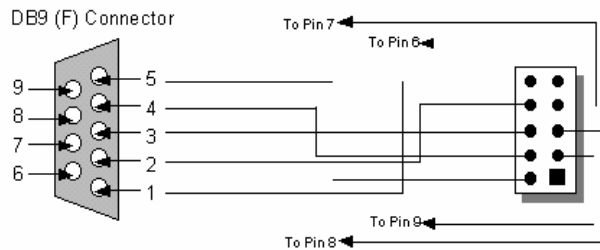
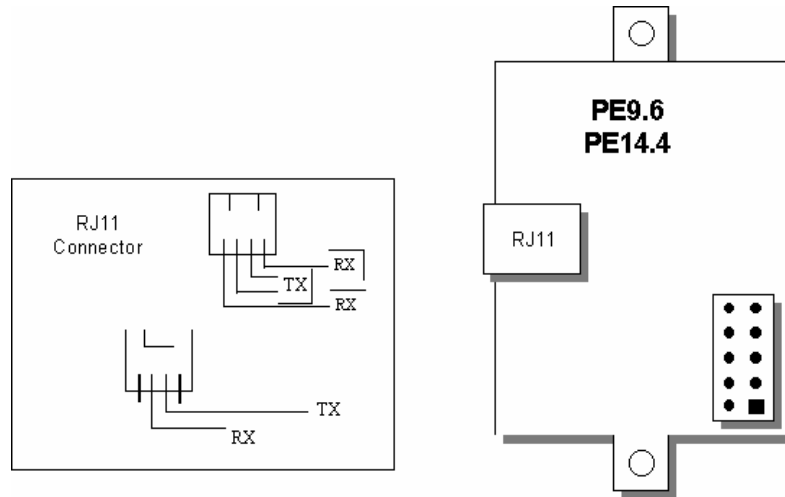
Command \D0 (default) will disable the Auto Dial feature.

## 8. DIP SWITCH SETTINGS

PE2496 & PE14.4...



## 9. CONNECTOR PIN-OUTS

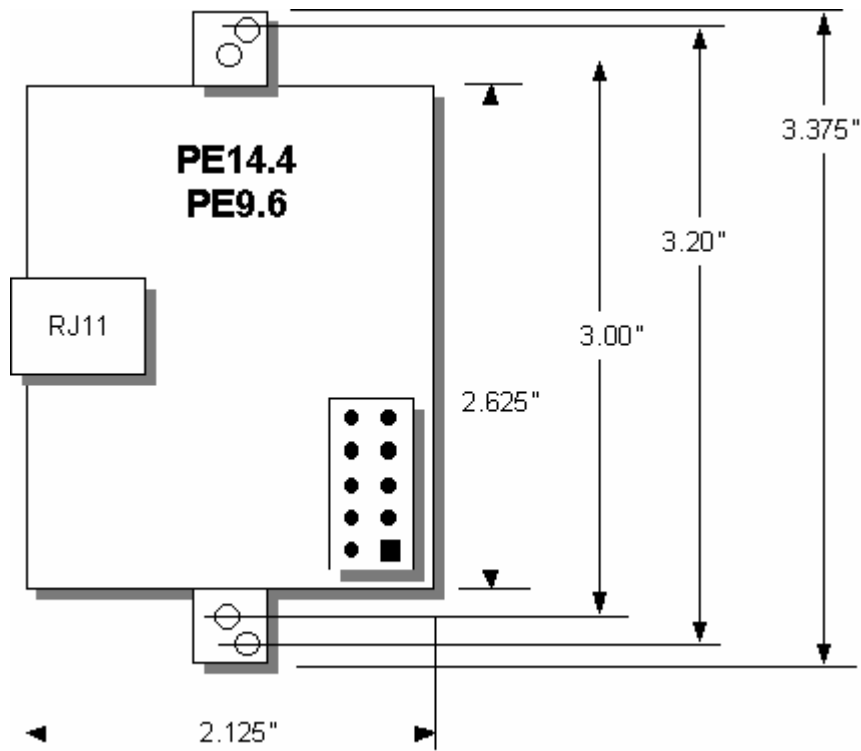


### Connecting Power to your PE9.6 & PE14.4

The DC supply voltage is connected to Pins 1 & 6 of the 10-pin header. With your PE evaluation unit you have a ribbon cable to connect the header to a DB9 connector. The two flying leads are connected to header Pins 1 & 6 for power connection.

<b>Pin 10</b> <b>CD</b>	<b>Pin 5</b> <b>DSR</b>
<b>Pin 9</b> <b>RxD</b>	<b>Pin 4</b> <b>RTS</b>
<b>Pin 8</b> <b>TxD</b>	<b>Pin 3</b> <b>CTS</b>
<b>Pin 7</b> <b>DTR</b>	<b>Pin 2</b> <b>RI</b>
<b>Pin 6</b> <b>Ground</b>	<b>Pin 1</b> <b>+ Power</b>

## 10. OUTLINE DRAWING



## 11. MODEM CONFIGURATION

Raymar-Telenetics dial line modems are based upon Rockwell chipsets. These chipsets contain Rockwell's "AT" command set.

A summary of the Rockwell command set for the PE9.6 and PE14.4 is in Section 15.

Unless otherwise specified at the time of order, your modem will have left the Raymar-Telenetics factory in the configuration detailed on the following pages.

The Raymar-Telenetics factory configuration differs from the Rockwell default configuration as follows:

&C0 Rockwell Default	Carrier Detect (CD) always ON.
&C1 Raymar-Telenetics Factory	Carrier Detect (CD) only ON when modem connected (off hook)

Raymar-Telenetics has modified the following Rockwell command:

S0=0 Rockwell Default	Auto-Answer OFF
S0=1 Raymar-Telenetics Factory	Auto-Answer on first ring

You can review the configuration of your modem by entering AT&V <CR>.

You can restore the Rockwell factory configuration by entering AT&F&W.

## 12. FACTORY CONFIGURATION ~ PE9.6 & PE14.4

### ACTIVE PROFILE:

```
B1 E1 L1 M1 N1 Q0 T V1 W0 X4 Y0 &C1 &D2 &G0 &J0 &K3
&Q5 &R1 &S0 &T5 &X0 &Y0 S00:001 S01:000 S02:043 S03:013
S04:010 S05:008 S06:002 S07:050 S08:002 S09:006 S10:014
S11:095 S12:050 S18:000 S25:005 S26:001 S36:007 S37:000
S38:020 S44:020 S46:138 S48:007 S95:000
```

### STORED PROFILE 0:

```
B1 E1 L1 M1 N1 Q0 T V1 W0 X4 Y0 &C1 &D2 &G0 &J0 &K3
&Q5 &R1 &S0 &T5 &X0 S00:001 S02:043 S06:002 S07:050
S08:002 S09:006 S10:014 S11:095 S12:050 S18:000 S36:007
S37:000 S40:168 S41:195 S46:138 S95:046
```

**STORED PROFILE 1:**

B1 E1 L1 M1 N1 Q0 T V1 W0 X4 Y0 &C1 &D2 &G0 &J0 &K3  
&Q5 &R1 &S0 &T5 &X0 S00:001 S02:043 S06:002 S07:050  
S08:002 S09:006 S10:014 S11:095 S12:050 S18:000 S36:007  
S37:000 S40:168 S41:195 S46:138 S95:000

**TELEPHONE NUMBERS:**

0= 1=  
2= 3=

### 13. AT COMMAND SET and S-REGISTERS

Raymar-Telenetics dial modems are based upon Rockwell chipsets. These chipsets contain Rockwell's "AT" command set.

A summary of the Rockwell command set for the **PE9.6** and **PE14.4** *Pony Express™* modem modules is provided on the following pages.

A *Pony Express™* Modem Module is at the heart of all Raymar-Telenetics modems, including the following:

<b>MIU9.6</b> .....	<b>PE9.6</b>
<b>MIU14.4</b> .....	<b>PE14.4</b>
<b>MIU/PowerPort9.6</b> .....	<b>PE9.6</b>
<b>MIU/PowerPort14.4</b> .....	<b>PE14.4</b>
<b>Myriad MD9.6</b> .....	<b>PE9.6</b>
<b>Myriad MD14.4</b> .....	<b>PE14.4</b>

Contact Raymar-Telenetics for more detailed information on AT Commands and S-Registers.

#### SUMMARY OF THE ROCKWELL "AT" COMMAND SET

To communicate using the modem, use an asynchronous communication program. The command set for Raymar-Telenetics modems is compatible with the Hayes command set.

The modem is controlled and configured by the AT (attention command). Each command consists of the following elements (with the exception of the A/ and the +++ command that will be discussed later).

1. The two character sequence AT
2. A command
3. A command parameter
4. A carriage return

A command is not entered until a carriage return <ENTER> is entered. Spaces entered are ignored. For example, to enter the command 'Answer', type ATA and <ENTER>.

Some commands do not have parameters. Any missing parameters in a command are assigned the value zero, which may be a valid parameter for the command. The sequence followed by AT command causes the modem to enter a command state. That is, AT without a command serves as a wake up code and an "OK" appears on the screen.

The modem queues commands in a 40-character command line. The command line begins with AT and can have several commands. A separator is not required between the commands.

The command line format is the "AT" prefix, followed by the required commands from the attached list and terminated with a Carriage Return.

When a carriage return is received, the commands are performed in the order in which they are sent to the modem. If more than 40 characters are sent to the modem, an error occurs and all commands must be re-entered.



## BASIC AT COMMANDS for the PE9.6 & PE14.4 MODEM MODULES

<b>Command</b>	<b>Function</b>
A/	Re-execute command.
A	Go off-hook and attempt to answer a call.
B0	Select V.22 connection at 1200 bps.
B1	Select Bell 212A connection at 1200 bps.
C1	Return OK message.
Dn	Dial modifier.
E0	Turn off command echo.
E1	Turn on command echo.
F0	Select auto-detect mode (equivalent to N1).
F1	Select V.21 or Bell 103.
F2	Reserved.
F3	Select V.23 line modulation.
F4	Select V.22 or Bell 212A 1200 bps line speed.
F5	Select V.22 bis line modulation.
F6	Select V.32 bis or V.32 4800 line modulation
F7	Select V.32 bis 7200 line modulation.
F8	Select V.32 bis or V.32 9600 line modulation.
F9	Select V.32 bis 12000 line modulation.
F10	Select V.32 bis 14400 line modulation.
H0	Initiate a hang-up sequence.
H1	If on-hook, go off-hook and enter command mode.
I0	Report product code.
I1	Report pre-computed checksum.
I2	Report OK.
I3	Report firmware revision, model, and interface type.
I4	Report response "Telenetics Inc. Rev"
I5	Report the country code parameter.
I6	Report modem data pump model and code revision.
I7	Reports the DAA code

L0	Set low speaker volume.
L1	Set low speaker volume.
L2	Set medium speaker volume.
L3	Set high speaker volume.
M0	Turn speaker off.
M1	Turn speaker on during handshaking and turn speaker off while receiving carrier.
M2	Turn speaker on during handshaking and while receiving carrier.
M3	Turn speaker off during dialing and receiving carrier and turn speaker on during answering.
N0	Turn off automode detection.
N1	Turn on automode detection.
O0	Go on-line.
O1	Go on-line and initiate a retrain sequence.
P	Force pulse dialing.
Q0	Allow result codes to DTE.
Q1	Inhibit result codes to DTE.
Sn	Select S-Register as default.
Sn?	Return the value of S-Register n.
=v	Set default S-Register to value v.
?	Return the value of default S-Register.
T	Force DTMF dialing.
V0	Report short form (terse) result codes.
V1	Report long form (verbose) result codes.
W0	Report DTE speed in EC mode.
W1	Report line speed, EC protocol and DTE speed.
W2	Report DCE speed in EC mode.
X0	Report basic call progress result codes, i.e., OK, CONNECT, RING, NO CARRIER (also, for busy, if enabled, and dial tone not detected), NO ANSWER and ERROR.
X1	Report basic call progress result codes and connections speeds (OK, CONNECT, RING, NO CARRIER (also, for busy, if enabled, and dial tone not detected), NO ANSWER, CONNECT XXXX, and ERROR.
X2	Report basic call progress result codes and connections speeds, i.e., OK, CONNECT, RING, NO CARRIER (also, for busy, if enabled, and dial tone not detected), NO ANSWER, CONNECT XXXX, and ERROR.

X3	Report basic call progress result codes and connection rate, i.e., OK, CONNECT, RING, NO CARRIER, NO ANSWER, CONNECT XXXX, BUSY, and ERROR.
X4	Report all call progress result codes and connection rate, i.e., OK, CONNECT, RING, NO CARRIER, NO ANSWER, CONNECT XXXX, BUSY, NO DIAL TONE and ERROR.
Y0	Disable long space disconnect before on-hook.
Y1	Enable long space disconnect before on-hook.
Z0	Restore stored profile 0 after warm reset.
Z1	Restore stored profile 1 after warm reset.
&C0	Force RLSD active regardless of the carrier state.
&C1	Allow RLSD to follow the carrier state.
&D0	Interpret DTR ON-to-OFF transition per &Qn: &Q0, &Q5, &Q6 The modem ignores DTR. &Q1, &Q4 The modem hangs up. &Q2, &Q3 The modem hangs up.
&D1	Interpret DTR ON-to-OFF transition per &Qn: &Q0, &Q1, &Q4, &Q5, &Q6 Asynchronous escape. &Q2, &Q3 The modem hangs up.
&D2	Interpret DTR ON-to-OFF transition per &Qn: &Q0 through &Q6 The modem hangs up.
&D3	Interpret DTR ON-to-OFF transition per &Qn: &Q0, &Q1, &Q4. &Q5, &Q6 The modem performs soft reset. &Q2, &Q The modem hangs up.
&F0	Restore factory configuration 0.
&F1	Restore factory configuration 1.
&G0	Disable guard tone.
&G1	Disable guard tone.
&G2	Enable 1800 Hz guard tone.
&J0	Set S-Register response only for compatibility.
&J1	Set S-Register response only for compatibility.
&K0	Disable DTE/DCE flow control.
&K3	Enable RTS/CTS DTE/DCE (Hardware) flow control.
&K4	Enable XON/XOFF DTE/DCE (Software) flow control.
&K5	Enable transparent XON/XOFF flow control.
&K6	Enable both RTS/CTS and XON/XOFF flow control.
&L0	Select dial up line operation.
&L1	Select leased line operation.

\* Serial interface operation only.

&M0	Select direct asynchronous mode.
&M1	Select sync connect with async off-line command mode. *
&M2	Select sync connect with async off-line command mode and enable DTR dialing of directory zero. *
&M3	Select sync connect with async off-line command mode and enable DTR to act as Talk/Data switch. *
&P0	Set 10 pps pulse dial with 39%/61% make/break.
&P1	Set 10 pps pulse dial with 33%/67% make/break.
&P2	Set 20 pps pulse dial with 39%/61% make/break.
&P3	Set 20 pps pulse dial with 33%/67% make/break.
&Q0	Select direct asynchronous mode.
&Q1	Select sync connect with Async off-line command mode. *
&Q2	Select sync connect with Async off-line command mode and enable DTR dialing of directory zero. *
&Q3	Select sync connect with Async off-line command mode and enable DTR to act as Talk/Data switch. *
&Q4	Select Hayes AutoSync mode.
&Q5	Modem negotiates an error-corrected link.
&Q6	Select asynchronous operation in normal mode.
&R0	CTS tracks RTS (Async) or acts per V.25 (sync).
&R1	CTS is always active.
&S0	DSR is always active.
&S1	DSR acts per V.25.
&T0	Terminate any test in progress.
&T1	Initiate local analog loopback.
&T2	Returns ERROR result code.
&T3	Initiate local digital loopback.
&T4	Allow remote digital loopback.
&T5	Disallow remote digital loopback request.
&T6	Request an RDL without self-test.
&T7	Request an RDL with self-test.
&T8	Initiate local analog loop with self-test.
&V	Display current configurations.
&W0	Store the active profile in NVRAM profile 0.
&W1	Store the active profile in NVRAM profile 1.

&X0	Select internal timing for the transmit clock.
&X1	Select external timing for the transmit clock.
&X2	Select slave receive timing for the transmit clock.
&Y0	Recall stored profile 0 upon power up.
&Y1	Recall stored profile 1 upon power up.
&Zn=x	Store dial string x (to 35) to location n (0 to 3 depending upon modem model).
%E0	Disable line quality monitor and auto retrain.
%E1	Enable line quality monitor and auto retrain.
%E2	Enable line quality monitor and fallback/fall forward.
%L	Return received line signal level.
%Q	Report the line signal quality.
\D1	Enable Auto Dial via DTR off to on sequence *PE14400 only
\D0	Disable Auto Dial (default) *PE14400 only
\G0	Disable modem to modem flow control.
\G1	Enable modem to modem flow control.
\H0	Command Mode default
\H1	Lease Line Mode
\Kn	Controls break handling during three states: When modem receives a break from the DTE:
\K0,2,4	Enter on-line command mode, no break sent to the remote modem.
\K1	Clear buffers and send break to remote modem.
\K3	Send break to remote modem immediately.
\K5	Send break to remote modem in sequence with transmitted data.
	When modem receives \B in on-line command state:
\K0,1	Clear buffers and send break to remote modem.
\K2,3	Send break to remote modem immediately.
\K4,5	Send break to remote modem in sequence with transmitted data.
	When modem receives break from the remote modem:
\K0,1	Clear data buffers and send break to DTE.
\K2,3	Send a break immediately to DTE.
\K4,5	Send a break with received data to the DTE.
\M0	Select Answer Mode (Lease Line) with \H1 active
\M1	Select Originate Mode (Lease Line) with \H1 active
\N0	Select normal speed buffered mode.
\N1	Select direct mode.
\N2	Select reliable link mode.

---

\N3	Select auto reliable mode.
\N4	Force LAPM mode.
\N5	Force MNP mode.
\S0	Unlock command mode (normal mode) *PE14400 only
\S1	Lock (out) command mode (security mode) *PE14400 only

## ECC COMMANDS

%C0	Disable data compression.
%C1	Enable MNP 5 data compression.
%C2	Enable V.42 bis data compression.
%C3	Enable both V.42 bis and MNP 5 compression.
\A0	Set maximum block size in MNP to 64.
\A1	Set maximum block size in MNP to 128.
\A2	Set maximum block size in MNP to 192.
\A3	Set maximum block size in MNP to 256.
\Bn	Send break of n x 100 ms.

## S-Register Summary

Register	Function	Range	Units	Save	Default **
S0	Rings to Auto-Answer	0-255	Rings	*	0
S1	RING COUNTER	0-255	Rings		0
S2	ESCAPE CHARACTER	0-255	ASCII	*	43
S3	Carriage Return Character	0-127	ASCII		13
S4	Line Feed Character	0-127	ASCII		10
S5	Backspace Character	0-255	ASCII		8
S6	Wait time for Dial Tone	2-255	S	*	2
S7	Wait time for Carrier	1-255	s	*	50
S8	Pause Time for Dial Delay Modifier	0-255	s	*	2
S9	Carrier Detect Response Time	1-255	0.1 s	*	6
S10	Carrier Loss Disconnect Time	1-255	0.1 s	*	14
S11	DTMF Tone Duration	50-255	0.01 s	*	95
S12	Escape Code Guard Time	0-255	0.02 s	*	50
S13	Reserved	-	-	-	-
S14	General Bit Mapped	-	-	*	138 (8Ah)
S15	Reserved	-	-	-	-

Register	Function	Range	Units	Save	Default **
S16	Test Mode Bit Mapped option (&T)	-	-	-	0
S17	Reserved	-	-	-	-
S18	Test Timer	0-255	s	*	0
S19-S20	Reserved	-	-	-	-
S21	V.24/General Bits Opt.	-	-	*	4 (04h)
S22	Speaker/Results	-	-	*	117
S23	General Bit Mapped Options	-	-	*	55 (35h)
S24	Sleep Inactivity Timer	0-255	s	*	0
S25	Delay to DTR Off	0-255	s or 0.01 s	*	0
S26	RTS to CTS Delay	0-255	0.01 s		1
S27	General Bit-Mapped Options	-	-	*	73 (49h)
S28	General Bit-Mapped Options	-	-	*	0
S29	Flash Dial Modifier Time	0-255	10ms		0
S30	Disconnect Inactivity Time	0-255	10s		0
S31	General Bit-Mapped Options	-	-	*	2
S32	XON Character	0-255	ASCII		17 (11h)



Register	Function	Range	Units	Save	Default **
S33	XOFF Character	0-255	ASCII		19 (13h)
S34-S35	Reserved	-	-		-
S36	LAPM Failure Control	-	-	*	7
S37	Line Connection Speed	-	-	*	0
S38	Delay before Forced Hang-up	0-255	s		20
S39	Flow Control	-	-	*	3
S40	General Bit-Mapped Options	-	-	*	105 (69)
S41	General Bit-Mapped Options	-	-	*	3
S42-S45	Reserved	-	-		-
S46	Data Compression Control	-	-	*	138
S48	V.42 Negotiation Control	-	-	*	7
S80	Soft-Switch Functions	-	-		0
S82	LAPM Break Control	-	-		128 (40h)
S86	Call Failure Reason Code	0-255	-		-
S91	PSTN Transmit Attenuation Level	0-15	dBm		10
S95	Result Code Messages Control	-	-	*	0

## 14. DIAGNOSTICS

The following pages provide software and hardware techniques for diagnosing communication problems and thereby isolating the problem at the local modem, the remote modem or the interconnecting line.

The following AT&Tn commands form part of the CCITT V.54 protocol and can be used for diagnostic testing.

Note: &Tn commands can only be used when the modem is configured for &Q0 <CR> (unbuffered/direct asynchronous mode).

### **&T0 TERMINATE TEST IN PROGRESS**

If a V.54 loopback test is in progress as a result of executing an &Tn command, then the &T0 command will cause that test to be terminated, provided that the modem is in the command state or a V.54 state that accepts commands from the DTE. See specific &Tn command descriptions for termination actions.

### **&T1 INITIATE LOCAL ANALOG LOOPBACK (See Figure 2)**

When the AT&T1 command is entered, the modem goes on hook and configures itself for analog loopback. DSR is turned off (if &S1 is in effect), the analog loopback state is entered, and the test timer is set to the value in S18. A connect result code is sent to the DTE, and the test timer then begins its count down. The test terminates when the test timer expires. If S18 equals 0, then the test must be terminated by an &T0, H0, or Z command. While any command may be entered while the modem is in this test state, the modem response is not specified except for H0, &T0 and Z, any of which will terminate the test. Upon termination of the test, the modem enters the command state.

<b>RESULT CODE</b>	<b>DESCRIPTION</b>
CONNECT	When local analog loopback state is entered.
ERROR	If any other &Tn test is active (except&T0) or if in the on-line command state.
OK	After test is stopped by test timer, the H0 command, or the &T0 command.

## **&T2 NO FUNCTION**

## **&T3 PERFORM LOCAL DIGITAL LOOPBACK (See Figure 3)**

The modem must be in the command state with connection established when this command is issued, otherwise an ERROR result code occurs.

The AT&T3 command establishes a loopback of received data, after demodulation, and sends it back to the distant end. The modem is configured for local digital loopback, DSR is turned off (if &S1 is in effect), the test timer is started with the value in S18, and an OK result code is sent to the DTE. If S18 contains a 0, the test must be terminated by a &T0, H0, or Z command. The latter two result in the modem going on hook. If S18 does not contain 0, the test is terminated after the number of seconds stored in S18.

<b>RESULT CODE</b>	<b>DESCRIPTION</b>
OK	After 2 second delay
ERROR	If any other self test is active (&T1, &T6, &T7 or &T8) or if in idle state. When test is terminated.

## **&T4 GRANT REMOTE DIGITAL LOOPBACK (RDL) REQUESTS**

When in the on-line state, the modem will honor a remote digital loopback request from a distant modem if it occurs. This will result in an ERROR if the command is given while any V.54 test is active (&T1, &T3, &T6, &T7 or &T8).

NOTE: There are data patterns that may cause Remote Digital Loopback conditions. Care should be given to the type of data being received so that no RDL modes will be initiated.

## **&T5 DENY RDL REQUESTS**

The modem will not respond to a remote digital loopback request from a distant modem. This will result in an error if the command is given while any V.54 test is active (&T1, &T3, &T6, &T7 or &T8).

## **&T6 INITIATE REMOTE DIGITAL LOOPBACK (See Figure 4)**

The command is valid only if the modem is in the command state with a connection established.

Configure the modem under test with an AT&T4 command so that it will honor a remote digital loopback request.

Enter AT&T6 at the local modem and it will send a remote digital loopback request to the remote modem. After the RDL acknowledgement signal is received from the remote modem, DSR is turned off (if &S1 is in effect), the on-line state is entered, a CONNECT result code is sent to the DTE, and the test timer is set to the value in S18.

If the local modem does not receive the RDL acknowledgment signal from the remote end in three seconds, it sends an ERROR result code to the DTE and returns to the command state. The local modem sends the signal to release the remote digital loopback when the test is terminated.

The test may be terminated by the H0, Z, or &T0 command. The test will also terminate when the test timer expires (sending the modem to the command state) or carrier is lost (causing a NO CARRIER result code and the modem to go on hook in the command state).

<b>RESULT CODE</b>	<b>DESCRIPTION</b>
CONNECT	When on-line state is entered.
ERROR	If any V.54 test is active (&T1, &T3, &T6-&T8).
ERROR	If not in on-line command state.
ERROR	If the RDL signal is not acknowledged.

## **&T7 INITIATE RDL WITH LOCAL SELF TEST (See Figure 5)**

This is a system test, end to end.

The command is valid only if the modems are in the command state with a connection established.

Configure the remote modem with an AT&T4 command so that it will honor a remote digital loopback request.

Enter AT&T7 at the local modem and it will send a digital loopback request to the remote modem. After the RDL acknowledgment signal is received from the remote modem, DSR is turned off (if &S1 is in effect), the on-line state is entered, an OK result code is sent to the DTE, and the test timer is set to the value in S18. While the test is active, the local modem sends a test message to the remote modem and counts the errors in the received (looped back) signal. The modems stay in the command state during the test. When the test is terminated (except by a loss of carrier), the local modem sends the release signal to the remote modem, as in &T6, and reports the three-digit error count to the DTE.

The information text is followed by an OK result code. The test is terminated by loss of carrier, or an H0, &T0, or Z command, and by the S18 timer running out.

<b>RESULT CODES</b>	<b>DESCRIPTION</b>
OK	When command executed is started.
OK	After error count is sent to DTE (&T1, &T3, &T6, &T7 or &T8).
ERROR	If not in on-line command state.
ERROR	If the RDL signal is not acknowledged.

### **&T8 LOCAL LOOPBACK WITH SELF TEST (See Figure 6)**

The modem should be on hook. Enter AT&T8 to configure the modem for analog loopback and self test. The test timer is started at the time indicated by S18, DSR is turned off (if &S1 is in effect). A self test condition is entered, and an OK result code is sent to the DTE. During the test the modem sends a test message and counts errors in the looped back signal. The test is terminated when the timer times out (S18) or the &T0, H0, or Z command is issued. When the test is terminated, the three digit error count is sent to the DTE. An OK result code follows the error count.

<b>RESULT CODE</b>	<b>DESCRIPTION</b>
OK	If a test state is entered.
OK	After error count is sent to DTE
ERROR	If any other V.54 test is active (&T1, &T3, &T6, &T7), or if on-line.

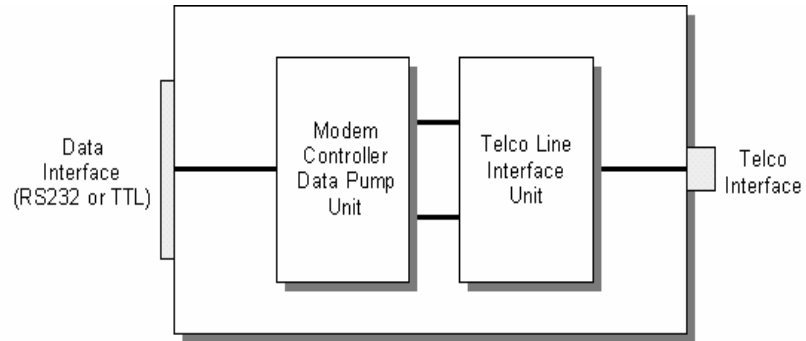


Figure 1 TYPICAL MODEM CONFIGURATION

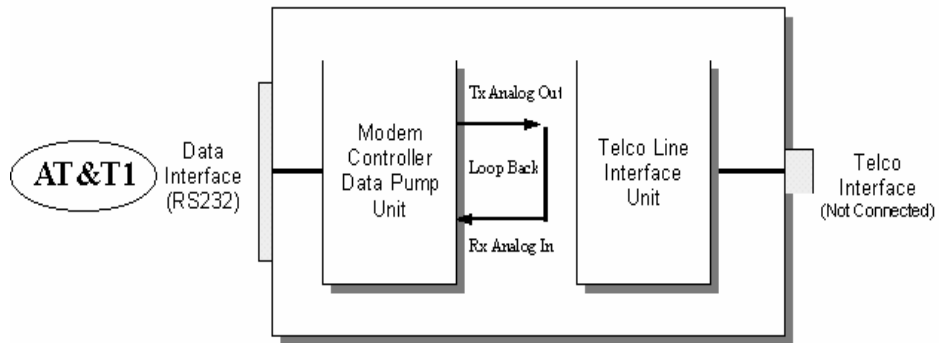


Figure 2 INITIATE LOCAL ANALOG LOOPBACK

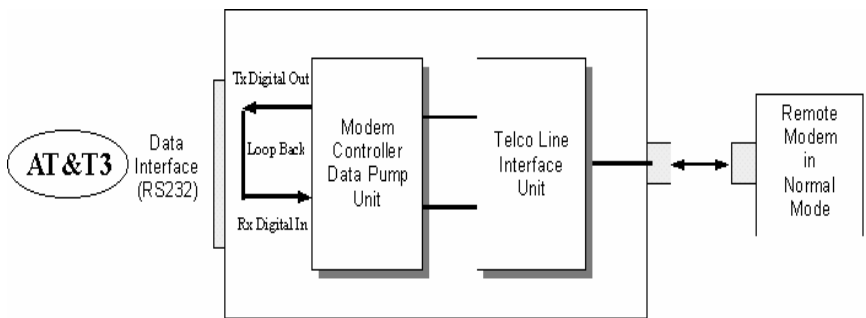


Figure 3 PERFORM LOCAL DIGITAL LOOPBACK

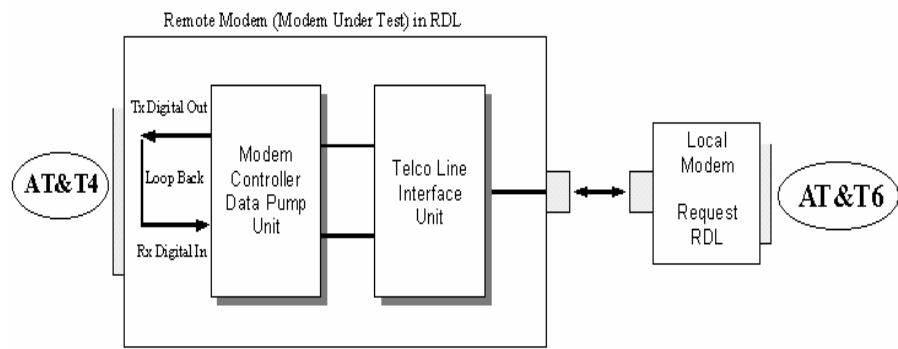


Figure 4 INITIATE REMOTE DIGITAL LOOPBACK

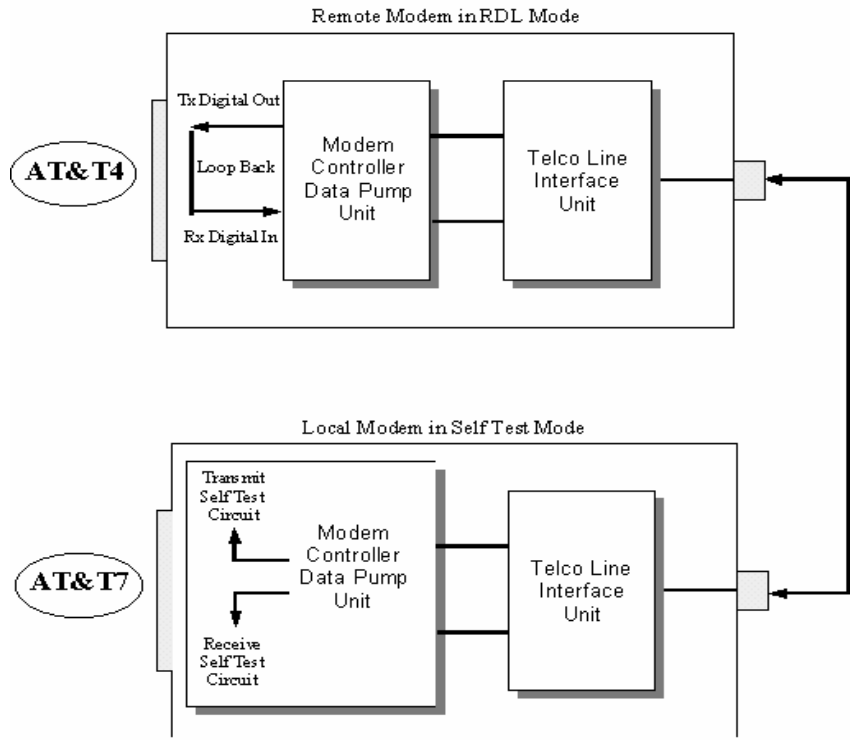


Figure 5 REMOTE DIGITAL LOOPBACK WITH LOCAL SELF TEST

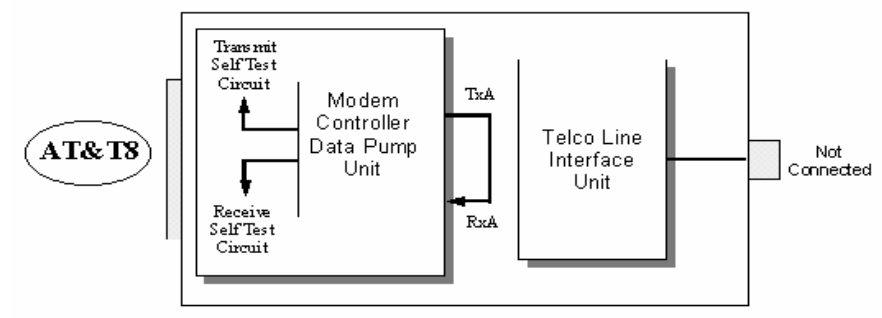


Figure 6 LOCAL ANALOG LOOPBACK WITH SELF TEST



## ADDITIONAL TEST / DIAGNOSTICS COMMANDS

### **%L RECEIVED SIGNAL LEVEL**

Returns a value (-dBm) which indicates the received signal level at modem DATA PUMP interface. This value is determined by the loss/gain of modem Telco Interface circuit  $\pm$ dB at the Tip/Ring input to the modem. Typical value should be -25dBm to -35dBm for most Telco connections.

### **%Q RECEIVED LINE SIGNAL QUALITY**

Reports the line signal quality at the modem DATA PUMP interface. This signal is also dependent on the DAA circuit (Telco Interface). Returns the higher order byte of the EQM (Eye Quality Monitor is the filter squared magnitude of the error vector). Typical value should be below 10. The lower the number, the better the performance from the modem.

ERROR response if NO connection to remote modem.

In &T1, modem %Q will be 0.

### **S86 CONNECTION FAILURE CAUSE**

S86 can help determine the cause of a connection failure. When the modem issues a NO CARRIER result code, a value is written to this register. To read this register, following the connection failure, issue AT\$S86? <CR>. The modem will report one of the following values:

- 0 Normal hang up; no error occurred.
- 4 Physical carrier loss. (Loss of Carrier)
- 5 Feature negotiation failed to detect presence of another V.42 error-control modem at other end.
- 6 Other error-control modem did not respond to feature negotiation message sent by this modem.
- 7 Other modem is synchronous-only; this modem is asynchronous-only.
- 8 Modems could not find a common framing technique.
- 9 Modems could not find a protocol in common.
- 10 Feature negotiation message sent by other modem incorrect.
- 11 Synchronous information (data of flags) not received from other modem.
- 12 Normal disconnect initiated by other modem.

- 13 Other modem did not respond after many transmissions of the same message. Modem made 10 attempts then hung up.
- 14 Protocol violation occurred.
- 15 Compression failure.

Note: Multiple occurrences may contribute to a NO CARRIER message; S86 records the first event that occurred.

## NOTES

## Raymar Information Technology, Inc. Limited Warranty

### One Year Limited Hardware Warranty

Raymar Information Technology, Inc., dba Raymar-Telenetics, warrants their products against defects in hardware, material and workmanship under normal use for one (1) year from the date of purchase. Raymar will, at no charge, either repair the product (with new or reconditioned parts), or replace it (with a new or reconditioned product). Repaired replacement products are warranted for either 90 days or the remainder of the original warranty period, whichever is longer. This warranty extends to the original end-user only.

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This warranty does not cover: (a) software; (b) installation or service of the product; (c) conditions resulting from consumer damage such as improper maintenance or misuse, abuse, accident or alteration; (d) all plastic surfaces (including display screens) and all other exposed parts that are scratched or damaged due to normal use; (e) operation of our products with equipment not supplied by Raymar (f) products which have had the serial number removed or made illegible; or (g) products rented to others. This warranty applies only to hardware products manufactured by or for Raymar Information Technology, Inc. and identified by the Raymar-Telenetics trademark, trade name or product identification logo affixed to them. Refer to the Service and Support section of the User's Guide for service after the warranty expires. No warranty is made as to coverage availability or grade of service provided by the carrier.

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### How To Use Raymar's Limited Warranty Service

To take advantage of this warranty, you must do the following:

- If you are having trouble with your product, contact Raymar service using the appropriate number from the Service and Support section of the User's Guide. If it is determined that your product requires service, you will be issued a Return Materials Authorization (RMA) form.
- Pack the defective product securely for shipping. Include only the units pre-approved by service on your RMA form.
- This warranty is void if the product is damaged in transit, you must insure your shipment.
- Ship the defective product, proof of date of purchase, and the RMA form to the address specified.
- Display your RMA number prominently on the outside of the shipping box. Customer is responsible for freight in, door to door. Raymar is responsible for return shipping costs.
- To ensure prompt service, please write on the RMA form a brief description of the problem you are experiencing with the product.

Raymar Information Technology, Inc.  
7325 Roseville Road  
Sacramento, CA 95842  
Service Hotline (800) 747-1522

<http://support.telenetics.com> or e-mail to [techsupport@raymarinc.com](mailto:techsupport@raymarinc.com)

## **Raymar Information Technology, Inc. Return Merchandise Authorization (RMA) Procedure**

Before returning any Raymar-Telenetics product, an RMA number must be obtained.

The most convenient way to obtain an RMA number for a product purchased from Raymar-Telenetics is to call **1-800-747-1522 (+1-916-783-1951)**. When doing so, please have the following information ready:

- Company name
- Full billing address, as well as the address for the location where the product should be returned once repaired or replaced
- Telephone & Fax numbers
- Email address
- Product model number and serial number

For each item being returned, please include the product model number, the serial number, a description of the problem being encountered, and the cause of the problem (if known).

Please note that prior to authorizing a return, a product support specialist may call to verify that the product is properly installed or may ask you to perform tests to insure that the product has actually failed.

The product must be properly packed and returned to:

**Raymar-Telenetics  
7325 Roseville Road  
Sacramento, CA 95842**

The RMA number must be legibly displayed on the shipping carton. Raymar-Telenetics will not be responsible for any product returned without an RMA number.

If the product is out of warranty, estimates for repair rates and any applicable shipping costs will be communicated by a customer service representative. Currently, Raymar-Telenetics accepts purchase orders or credit cards as payment methods.

Repairs currently require 5 – 10 business days and are returned via UPS Ground.